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St Martins

more than a home
for the homeless

OUR PRIORITIES

We prevent homelessness wherever possible

We deliver crisis support

We deliver sustained support

We are an employer of choice

We are well managed and efficient

We communicate clearly

OUR VALUES



Open



Progressive



Nurturing



Tenacious

OUR MISSION

To maximise independent living and prevent homelessness in our community by offering a hand up - housing, support and care - to the most vulnerable.

To enhance understanding and compassion towards homeless people in our community through education and advocacy.

Registered charity 802013

www.stmartinshousing.org.uk

01603 667706



@stmartinsnfk



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Strategic Plan 2022-24

6 priorities to deliver our plan:
Ending rough sleeping on our streets.

1) We prevent homelessness wherever possible

- Support for people in the community to maintain their tenancies.
- Provide clear signposting to a range of support services.
- Provide temporary housing and specialist support.
- Deliver learning, development and wellbeing services.
- Engage with local prisons to identify housing options pre prisoner release for any person known to have been rough sleeping.

2) We deliver crisis support

- Increase street outreach services.
- Lead the multi-agency Pathways team supporting people sleeping rough.
- Deliver emergency assessment and accommodation.
- Provide specialist support to our local authorities to deliver on their commitment to safeguard people at risk of sleeping rough.
- Provide additional accommodation and specialist support during winter through our Street Break initiative.

3) We deliver sustained support

- Care Quality Commission (CQC) services will strive to achieve and maintain an 'outstanding' rating.
- Provide additional accommodation for 15 people.
- Support to encourage people to live independently.
- Increase the level of specialist drug, alcohol and mental health services for the people we support.

4) We are an employer of choice

- Provide strong, clear, fair and inspirational leadership.
- Communicate frequently and honestly.
- Recognise, value and reward the skills and expertise of our team.
- Provide comprehensive inductions, ongoing training and support and progression opportunities.
- Develop and maintain a healthy culture.

5) We are well managed and efficient

- Annual consultations with the people we support.
- Regular engagement with St Martins Advisory Group.
- Support and development of our volunteers.
- Value our local partnerships.
- Work in accordance with the Charity Governance Code.

6) We communicate clearly

- Provide clear leadership on all issues related to rough sleeping and homelessness.
- Speak openly, clearly and passionately about our work and the impact of our work.
- Use a range of media channels to increase the understanding of the importance of our work.
- Communicate regularly with all of our supporters and stakeholders.